



VOLUNTEER OUTREACH

MT. HOOD NATIONAL FOREST

Visitor Info Center

16400 Champion Way

Sandy, OR 97055

www.fs.fed.us/r6/mthood

"Caring for the Land and Serving People"

Volunteer Information Specialists

ABOUT THE JOB

The Mt. Hood National Forest Headquarters is seeking volunteers to work in our newly opened Visitor Information Center. As Forest Service ambassador and information specialist, portraying a positive, knowledgeable, helpful, and courteous image to our visitors is essential. Information Specialist duties involve welcoming visitors/customers to the Mt. Hood National Forest in person and over the phone.

- Provide information about the unique and special features related to the mountain and the forest
- Describe recreational opportunities such as sight seeing, hiking, wilderness, climbing, camping, fishing etc.
- Provide information about the history and geological attributes that pertain to the Mt. Hood area
- Deliver conservation messages such as fire prevention and "Leave No Trace" ethics
- Sell maps, passes, books and other interpretive materials
- Other opportunities may be available based on your skills, and personal interests

Customer service experience and knowledge about the Mt. Hood National Forest and surrounding area is helpful, but not a requirement. Forest Service will provide orientation and training.

Our many visitors enjoy fishing camping, boating and hiking in the summer, hunting in the fall and skiing and other snow sports in the winter. Berry-picking and mushroom collection is popular. The Forest offers special forest products permits for firewood, mushrooms and Christmas trees. Our customers include recreation and outdoor enthusiasts, permittees, and other visitors to the forest.

ABOUT THE TIME

We are looking for year round full and part time volunteers. We appreciate your time commitment and are willing to work with you and your schedule. The Info Center is open and staffed 7:30 am to 4:30 pm Monday through Saturday.

ABOUT THE ORGANIZATION

Positions are part of the Visitor Information Services Team within the Recreation Program of the Mt. Hood National Forest. We pride ourselves on providing superior customer service. We function in a team environment by supporting and advocating each other's specialized skills. Communication and contributing positively to the working environment is important. Teamwork is an essential component to the success of our program, as well as to the Forest organization as a whole.

The Mt. Hood National Forest emphasizes stewardship of the forest, its many natural resources and natural features within the land base. This encompasses Recreation, Botany, Special Uses, Engineering, Wildlife, Archeology, Vegetation Management, Fisheries, Soils and Water.

ABOUT THE MT.HOOD NATIONAL FOREST

Located 20 miles east of Portland, Oregon and the northern Willamette River valley, the Mt. Hood National Forest extends south from the from the Columbia River Gorge across more than 60 miles of forested mountains, lakes and streams to Olallie Scenic Area. The Forest encompasses some 1,067,043 acres.

For additional information about the Mt. Hood National Forest please visit our web site at www.fs.fed.us/r6/mthood.

If you are interested in this volunteer opportunity, please contact.....

Susan Cox, Visitor Information Director, Phone - (503)668-1459, email - scox@fs.fed.us
Malcolm Hamilton, Recreation Program Manager, Phone - (503)668-1792, email - mhhamilton@fs.fed.us

Thank you for your interest.

We look forward to hearing from you.

